



Mental Health Walk-in Clinic

Data Sheet

September 2024 - October 2025

Merakey Mental Health Walk-In Clinic in Philadelphia is meeting community needs through same day access to comprehensive behavioral health services.



Of the **3793 visits** to the urgent care

98.5% had needs that could be met at the Walk-In Clinic and did not require referrals to crisis services or higher level of care.

PROVIDING CARE TO PEOPLE IN NEED



29%

Experience housing insecurity



37%

Experience food insecurity



46%

Struggle to pay for basic needs



74%

Identified as ethnic minority*

HIGH DEMAND FOR SERVICES



2,828

Individuals Served



54%

Increase in Service Volume since opening



50%

Received a prescription



80%

Had follow-up outreach

RAPID ACCESS TO COMPREHENSIVE SERVICES



54%

Wait time less than 30 minutes



72%

Wait time less than 60 minutes



62%

Clinical visit less than 2 hours



85%

Clinical visit less than 3 hours