

# HEALTH ETHICS TRUST

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February 25, 2015

Mr. Joseph Martz  
Chief Executive Officer  
NHS Human Services, Inc.  
620 Germantown Pike  
Lafayette Hill, PA 19444



Dear Mr. Martz:

The Health Ethics Trust's peer review panel has completed its examination of the NHS Quality and Compliance Organization. The review panel consisted of Amy Griffin, Vice President and Compliance Officer, West Tennessee Healthcare, Carmela Phillips, CCP, Behavioral Health and Quality Assurance Specialist, RHA Health Services, Inc., and Rob Westervelt, CCE, Vice President, Operational Audit and Compliance, ACTS Retirement-Life Communities. These individuals brought a wealth of high-level quality and compliance experience to the review process and have acted in unison on all matters related to the certification review. The review panel has voted unanimously in favor of the full three-year Certification for the NHS Quality and Compliance Organization effective February 1, 2016.

The NHS Quality and Compliance Organization impressed the panel, both through their review of program documents as well as during their on-site visits. Beyond making a Certification status decision, a secondary goal of all reviews is for the panel to identify strengths and weaknesses of the program. These observations and recommendations will be combined with the observations of the Compliance Resource Group team and compiled into a report that will be shared with the Quality and Compliance Organization leadership. Our feedback indicates that this report is just as valuable as the certification itself and has helped numerous organizations take their compliance programs to the next level. The review panel was especially impressed by the enthusiasm and support generated by the recent integration of the NHS quality and compliance initiatives into the Quality and Compliance Organization.

Even when an organization is approved for three-year certification, the Trust requires an annual re-evaluation of all certified programs to ensure that they continue to function essentially the same as at the time of initial certification. For NHS, this re-evaluation will be required to be completed by January 31, 2017 and 2018.

While we cannot guarantee that any outside regulatory or investigative body would reach the same conclusions as the panel, we are certain that this panel was composed of very demanding, experienced and highly respected compliance and quality professionals. These individuals held the NHS Quality and Compliance Organization to the highest standards.

We are preparing a plaque indicating the NHS Quality and Compliance Organization is a Certified Effective Compliance Program. NHS is entitled to display the seal of Certification to

all of its publics. We can make the seal available in several formats so that it can be used and displayed at your locations and web site

Our goal is to make Compliance Program Certification a mark that the many publics of an organization can rely upon in judging the honesty and integrity of the organization. We are all very proud of your organization for having attained this certification.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark J. Pastin". The signature is written in a cursive, flowing style.

Mark Pastin, Ph.D.  
President

XC: Amy Griffin  
Carmela Phillips  
Rob Westervelt